



ماسترز انترناشيونال للاستشارات  
CONSULTANCY MASTERS INTERNATIONAL

— WWW.CMIEXCELLENCE.COM —

## COMPANY PROFILE

# Consultancy Masters International

@CMIEXCELLENCE



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ماسترز انترناشيونال للاستشارات  
CONSULTANCY MASTERS INTERNATIONAL

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## About Consultancy Masters International (CMI)



ماسترز انترناشيونال للاستشارات  
CONSULTANCY MASTERS INTERNATIONAL

## About

### Consultancy Masters International (CMI)

 **Consultancy Masters International (CMI)** is a leading consultancy firm specializing in supporting institutions to strengthen their legal and corporate management capacities.

Founded in 2009 in Abu Dhabi, UAE, and in view of its considerable portfolio, the company has always aimed to gain a foothold regionally and internationally via strategic partnerships.

Consultancy Masters International (CMI) plays a vital role in supporting governmental and non-governmental institutions by committing to the highest quality and standards of excellence in mediation and arbitration, dispute resolution settlement, providing legal and legislative consultation, legal translation and interpretation, corporate development, empowerment of human capital and corporate support services.

## Our Vision

A leading and innovative provider in the fields of alternative dispute resolution, legal consultations, training and development, Translation, Arabization, and institutional excellence.

## Our Mission

A supportive strategic partner collaborating with the governmental and private organizations to achieve their objectives and meet their expectations throughout an integrated services of alternative disputes, consultancy, development, training, institutional excellence, translation, editing and Arabization in accordance with the world class best practices.

## Our Values

Credibility  
and  
Professional-  
ism

Reliability  
and  
Trust

Innovation  
and  
Creativity

Sustainable  
Excellence

Strengthen-  
ing the  
Strategic  
Partnerships

Future  
Foresight

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Founder & CEO

# CEO, Dr. Emad Eddien Hussein



مستترز انترناشيونال للاستشارات  
CONSULTANCY MASTERS INTERNATIONAL

- Fellow of the Chartered Institute of Arbitrators (FCIArb), London.
- A CEDR Accredited Mediator and listed at the panel of Inventors Dispute Settlement Center, London.
- Member of the Institute of International Law, Paris.
- International Practicing Arbitrator and has been appointed Chairman of the arbitration committee, and individual arbitrator in several commercial and civil disputes.
- Accredited Practicing Arbitrator at Abu Dhabi Commercial Conciliation & Arbitration Center, Dubai International Arbitration Center (DIAC), Abu Dhabi Global Market (ADGM), Saudi Center of Commercial Arbitration (SCCA), as well as in several other corporate centers regionally and internationally.
- Practicing Arbitrator at arbitration committees, International Chamber of Commerce, Paris.
- Accredited Practicing Arbitrator at the Cairo Regional Centre for International Commercial Arbitration (CRCICA).
- Accredited Mediator at the Panel of Investors Dispute Settlement Center (IDSC), Cairo.
- Legal Consultant in negotiation, mediation, contract management, and mechanisms of Alternative Dispute Resolution (ADR).
- Expert and Chief Assessor accredited by the European Foundation for Quality Management (EFQM), Brussels, Belgium.
- Accredited EFQM Licensed Trainer, Belgium & CKM Instructor KMI, USA.
- Trained more than 12,000 government work leaders in the Middle East and the Gulf region in the areas of arbitration, mediation, leadership, and corporate excellence.
- Writer who has legal, social, and literary interests, and wrote on several topics of Alternative Dispute Resolution, corporate excellence and travel writing.
- Writer of a weekly article in Al-Roya newspaper published in the UAE (2018 - 2021), as well as in Al-Ittihad newspaper, UAE, (2015 - 2018).



**Dr. Emad Eddien Hussein**

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## ❖ CMI has four main specialized centers of excellence:



### MAAC

Trusted Partners in Dispute Resolution

مركز الوساطة والتحكيم

Mediation And  
Arbitration Center



### TEAM

Art of the Word.. Taste the Excellence

مركز الترجمة والتحرير والإعلام

Translation, Editing  
And Media Center



### CORE

Partners in Sustaining Excellence Capacity

مركز الاستشارات والبحوث والتميز المؤسسي

Consultancy, Research  
and Excellence Center



### TASK

Empowering Talents and Inspiring Leaders

مركز تطوير المواهب والمهارات والمعارف

Talent, Skills and Knowledge  
Development Center

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## Center I Mediation and Arbitration Center (MAAC)

Trusted Partners in Dispute Resolution

## A Brief on the Mediation and Arbitration Center (MAAC)



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CONSULTANCY MASTERS INTERNATIONAL



CMI, through its Mediation and Arbitration Center (MAAC), seeks to strengthen a culture of dissemination of resolving commercial and civil disputes through Alternative Dispute Resolution (ADR) by means of mediation, consultative expertise and arbitration, all being effective mechanisms of resolving disputes and reaching sustainable solutions with effectiveness in cost and time, and efficient approach to maintain sustainable business relationships.

Our ecosystem services is provided in accordance with best international practices, through effective partnerships, exchange of experiences, and the engagement of the best experts and consultants from various international institutions and centers in the field of mediation, advisory expertise and arbitration.

# A Brief on the Mediation and Arbitration Center (MAAC)



MAAC

The Mediation and Arbitration Center is one of the company's major centers specialized in providing negotiation and mediation solution services, advisory expertise, arbitration and alternative dispute resolution systems through the following services platform:

1

Consultation on contracts, agreements and the requirement for avoiding the disputes.

2

Consultation on the best Alternative Dispute Resolution after dispute has arisen.

3

Preparing and presenting training programs in the field of mediation and arbitration in cooperation with international partners.

4

Providing services and consultations for building and developing corporate capacities for Mediation, Arbitration & Dispute Resolution institutions & centers.

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## Center II

Translation, Editing and Media Center  
(TEAM)

**Art of the Word.. Taste the Excellence**

# A Brief on the Translation, Editing and Media Center (TEAM)



## TEAM

Translation is one of the professions that require a great deal of professionalism, language proficiency, expression and the ability to construct a translated text.

Realizing this importance, CMI established the Translation, Editing and Media Center (TEAM) with a forward-looking vision over the field of translation, editing and media, to make the center a vibrant lung and a linguistic platform to translate, edit, review, draft and localize various texts that require certified legal translation. TEAM also provides interpretation services in events such as conferences, seminars, workshops, and awards evaluation visits by specialists in all fields of translation and interpretation.

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### Center III

Consultancy, Research and Excellence  
Center (CORE)

Partners in Sustaining Excellence Capacity

# A Brief on the Consultancy, Research and Excellence Center (CORE)



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CONSULTANCY MASTERS INTERNATIONAL



CORE is the consulting arm of Corporate Excellence Masters International (CMI). The center offers integrated consultancy services enabling your organization, whether it is a government or private entity, to achieve its respective organizational objectives and in a manner that exceeds expectations.

In compliance with the corporate values of Consultancy Masters International (CMI), the Center for Consultation, Research and Excellence (CORE) works with partners and clients to anticipate and provide corporate development solutions in accordance with the best international practices with knowledge transfer, empowering human capital, and achieving added value through strategic partnerships with all Stakeholders and partners.

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## Center IV

Talent - Skills and Knowledge  
Development Center (TASK)

**Empowering Talents and Inspiring Leaders**

# A Brief on Talent - Skills and Knowledge Development Center (TASK)



Consultancy Masters International, through its TASK center, seeks to achieve an added training value to enhance investment in human capital. Therefore, it adopts new mechanisms regarding content and the training skills and expertise to keep pace with the civilizational shift and corporate development and to benefit from the cumulative balance of the company's specialized and integrative experiences.

- ❖ The TASK Center offers training programs and provides multiple trainers and experts specialized in training and corporate development programs.
- ❖ Courses accredited by the most prominent authorities are provided in accordance with the best international practices.
- ❖ TASK Center keeps pace with the best training practices worldwide through the application of modern and smart training mechanisms in many disciplines, including human capital development, corporate training and personal skills development.

# Some TASK Programs

J2E

**Journey to  
Excellence**

L4E

**Leaders for  
Excellence  
Level 1**

L4E

**Leaders for  
Excellence  
Level 2**

IAT

**Internal  
Assessor  
Training**



**Strategic  
Planning  
Programs  
and Strategy  
Preparation  
Skills**



**Human  
Capital  
(Training-  
Talent  
Acquisition-  
Development)**

ISO

**ISO -  
18001 /  
14001 -  
9001**



**Internal  
Auditor**  
  
**Lead  
Auditor**



**Administrative  
Training  
Programs**



**Medical  
Training  
Programs**



**Security  
Training  
Programs**



**Financial,  
Procurement,  
Contracts and  
Negotiation  
Programs**



**Training  
Programs in  
the areas of  
Health,  
Safety and  
Environment**



**Technology  
and  
Information  
Security  
Programs**



**Specialized  
and  
Technical  
Programs**

# List of Main Consultative Projects & Partners, UAE



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CONSULTANCY MASTERS INTERNATIONAL

Key Projects executed by CORE Center

	Project	Entity/ Partner
1	Qualifying for Applying International Corporate Agility Standard	Abu Dhabi Police GHQ
2	Strengthening corporate, competitive and leadership capabilities in the field of corporate excellence	Federal Authority for Identity and Citizenship
3	Building and developing the strategic framework system in the area of institutional excellence	Abu Dhabi Fund for Development, Abu Dhabi
4	Rehabilitation of the Customer Service Center according to the criteria of the Emirates Government Service Excellence Program	Al-Ain Distribution Company
5	Building, rehabilitating and approving a specification and a distinguished social responsibility management system	External Areas Police Directorate, Abu Dhabi Police GHQ
6	Building a Real Estate Dispute Resolution Center System	Department of Urban Planning and Municipalities, Abu Dhabi
7	Evaluation of the Leadership Award categories	Abu Dhabi Police GHQ
8	Implementation of the final evaluation according to the EFQM model	Sheikh Saqr Program for Government Excellence
9	Qualification for the Commitment to Excellence Certificate, Committed to Excellence, and Known for Excellence	National Archives
10	Qualification for the Certificate of Committed to Excellence from the European Foundation for Quality Management - EFQM (C2E)	<ul style="list-style-type: none"> <li>• Police Attaché Office in London</li> <li>• Police Attaché Office in Washington</li> </ul>
11	Implementation of Accredited Quality Systems	IT Management Department, Abu Dhabi Police GHQ
12	Implementation of Accredited Quality Systems	Education Department, Abu Dhabi Police GHQ

# List of Main Consultative Projects & Partners, UAE



ماسترز انترناشيونال للاستشارات  
CONSULTANCY MASTERS INTERNATIONAL

Key Projects executed by CORE Center

	Project	Entity/ Partner
13	Implementation of approved quality systems in social responsibility	Education Department, Abu Dhabi Police GHQ
14	Implementation of approved quality systems	Police Attaché Office in London
15	Implementation of approved quality systems	Training Department, Abu Dhabi Police GHQ
16	Application of approved quality systems in testing and calibration laboratories	Medical Services Department, Abu Dhabi Police GHQ
17	Survey the opinions of employees, stakeholders, and customers	Department of Private Security Companies
18	Experimental evaluation of the application of the European Foundation for Management Model	Sheikh Saqr Program for Government Excellence
19	Self-assessment and Gap Analysis	<ul style="list-style-type: none"> <li>• General Directorate of Human Resources - Abu Dhabi Police GHQ</li> <li>• Human Resource Planning Department - Abu Dhabi Police GHQ</li> <li>• General Directorate of Human Resources –Abu Dhabi Police GHQ</li> <li>• Human Resource Planning Department - Abu Dhabi Police GHQ</li> </ul>
20	Qualification for Emiratisation Award	
21	Qualification for the Leadership Development Award at the Global Business Empowerment Conference, New Zealand	Training Department - Abu Dhabi Police GHQ
22	Qualification for HH Interior Minister Excellence Award	Training Department - Abu Dhabi Police GHQ

# List of Major Consulting Projects and Partners in the Gulf Region



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CONSULTANCY MASTERS INTERNATIONAL

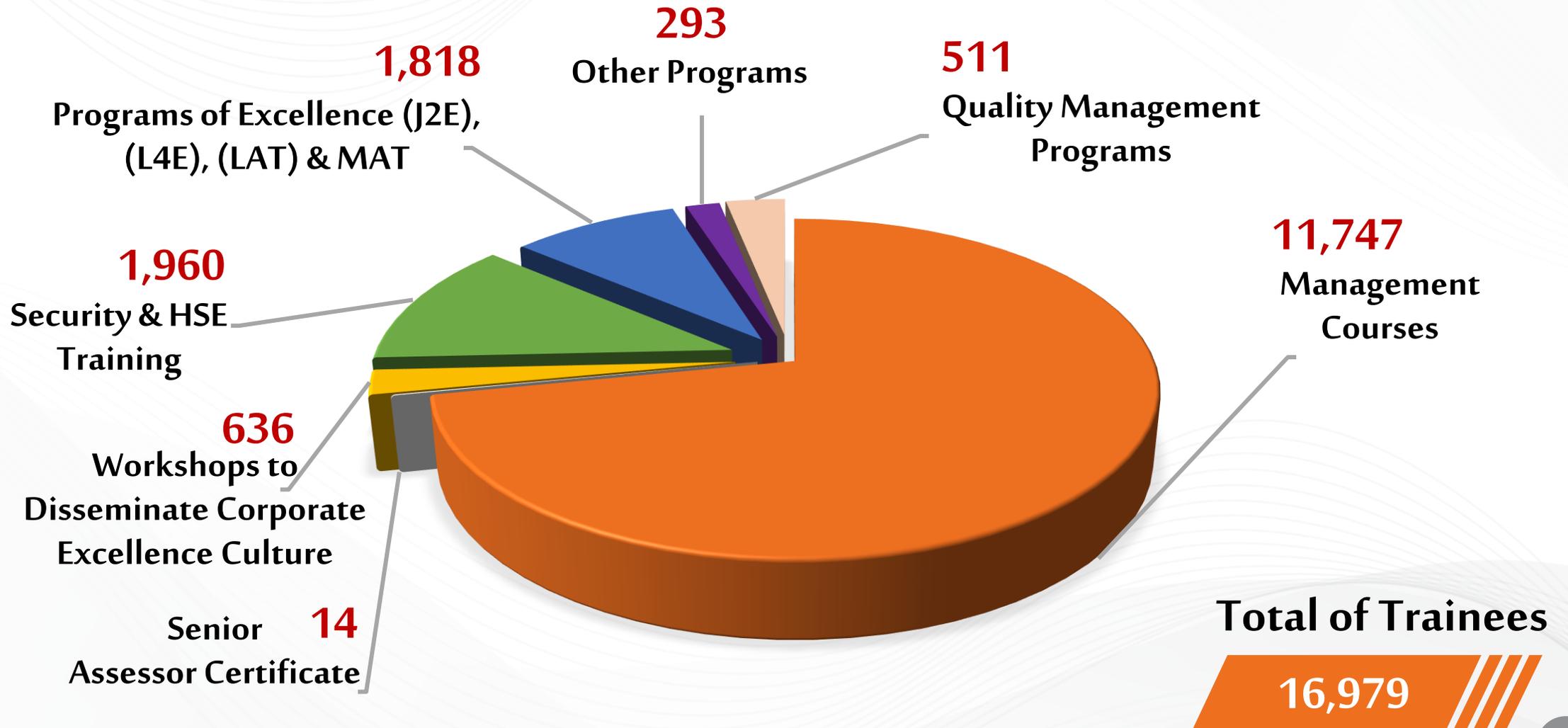
## Key Projects executed by CORE Center

	Project	Entity/ Partner
1	Strategic Planning for Rushd Initiative	Soliman bin Abdulaziz Al-Rajhi Foundation, Riyadh, Saudi Arabia
2	Strengthening the institutional capacity of the Human Resources Development Fund	Human Resources Development Fund, Riyadh
3	Qualification of organizational units to obtain a quality certificate	Presidency Agency for the Affairs of Masjid al-Haram, Mecca, Saudi Arabia
4	Qualification of organizational units to obtain a quality certificate	Presidency Agency for the Affairs of the Prophet's Mosque, Madinah
5	Review and translation of the investment strategy in Qassim, Saudi Arabia	Qassim Chamber, Saudi Arabia
6	Promoting a culture of corporate excellence at the operational and leadership levels	The General Secretariat of the GCC, Riyadh - Saudi Arabia
7	Project to update the framework for evaluating private schools and qualifying school assessors	Ministry of Education, Muscat, Sultanate of Oman

# Our Achievements in Numbers



ماسترز انترناشيونال للاستشارات  
CONSULTANCY MASTERS INTERNATIONAL



Thankfully, on December 18, 2014, **CMI** obtained the "Committed to Excellence C2E" certificate. With such an accomplishment, CMI became the first Arab firm in the area of legal and development consultancy, translation, and Arabization outside the European Union and the first in the Arab region to obtain this prestigious certificate from the European Foundation of Quality Management (EFQM) based in Brussels, Belgium. With the said award, CMI became **the first Arab consulting firm** to achieve this prominent accomplishment in the Arab world.



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## Our Partners in Excellence

# Our Partners in Excellence



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CONSULTANCY MASTERS INTERNATIONAL



دائرة التنمية الاقتصادية  
DEPARTMENT OF ECONOMIC DEVELOPMENT

دائرة القضاء  
JUDICIAL DEPARTMENT



الإمارات العربية المتحدة  
وزارة الموارد البشرية  
والتوظيف



الإمارات العربية المتحدة  
وزارة المالية



وزارة العدل  
MINISTRY OF JUSTICE



مجلس أبوظبي للجودة والمطابقة  
ABU DHABI QUALITY & CONFORMITY COUNCIL



دائرة تنمية المجتمع  
DEPARTMENT OF COMMUNITY  
DEVELOPMENT

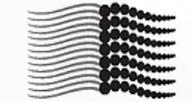


دائرة الصحة  
DEPARTMENT OF HEALTH

دائرة البلديات والنقل  
DEPARTMENT OF MUNICIPALITIES  
AND TRANSPORT



دائرة التعليم والمعرفة  
DEPARTMENT OF EDUCATION  
AND KNOWLEDGE



الأرشيف الوطني  
NATIONAL ARCHIVES



وزارة شؤون الرئاسة  
Ministry of Presidential Affairs

الهيئة العامة  
للمعاشنات  
والضمانات  
الاجتماعية  
GENERAL PENSION &  
SOCIAL SECURITY AUTHORITY



صندوق أبوظبي للتنمية  
ABU DHABI FUND FOR DEVELOPMENT

مركز الإحصاء  
STATISTICS CENTRE



هيئة أبوظبي للزراعة والسلامة الغذائية  
ABU DHABI AGRICULTURE AND FOOD  
SAFETY AUTHORITY



مطارات أبوظبي  
ABU DHABI AIRPORTS  
إبداع في عالم الطيران

موانئ أبوظبي  
ABU DHABI PORTS

غرفة أبوظبي  
ABU DHABI CHAMBER



مؤسسة التنمية الأسرية  
Family Development Foundation

هيئة المساهمات المجتمعية - معاً  
Authority of Social Contribution - Ma'an



## Our Partners in Excellence



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CONSULTANCY MASTERS INTERNATIONAL



جمعية الشرطة النسائية الإماراتية  
Emirates Women Police Association



البلدية الشرطة - لندن



شرطة أبوظبي  
ABU DHABI POLICE



الإمارات العربية المتحدة  
وزارة الداخلية



الهيئة العامة للطيران المدني  
GENERAL CIVIL AVIATION AUTHORITY



الهيئة الاتحادية للهوية والجنسية والجمارك وأمن المنافذ  
FEDERAL AUTHORITY FOR IDENTITY, CITIZENSHIP, CUSTOMS & PORT SECURITY



برنامج الشيخ صقر للتميز الحكومي  
Sheikh Saqr Program for Government Excellence



برنامج عبد العزيز بن حميد لإعداد القادة  
ABDULAZIZ BIN HUMAID LEADERSHIP PROGRAM



شركة العين للتوزيع  
Al Ain Distribution Company



جامعة الإمارات العربية المتحدة  
United Arab Emirates University



مركز دبي للتحكيم الدولي  
Dubai International Arbitration Centre  
An Initiative by Dubai Chamber of Commerce & Industry

**Julphar**

الخليج للصناعات الدوائية  
Gulf Pharmaceutical Industries



Global  
ADVOCACY AND  
LEGAL COUNSEL

**AL QUDRA**  
HOLDING  
القذرة القابضة

# Our Partners in Excellence



ماسترز انترناشيونال للاستشارات  
CONSULTANCY MASTERS INTERNATIONAL



مؤسسة سليمان بن عبد العزيز الراجحي الخيرية  
SULAIMAN BIN ABDOUL AZIZ AL RAJHI CHARITABLE FOUNDATION



أمانة العاصمة المقدسة  
HOLY MAKKAH MUNICIPALITY



ميناء جدة  
الإسلامي  
الهيئة العامة للموانئ  
SAUDI PORTS AUTHORITY



غرفة القصيم  
QASSIM CHAMBER



المؤسسة العامة لتحلية المياه المالحة  
Saline Water Conversion Corporation



صندوق تنمية الموارد البشرية  
HUMAN RESOURCES DEVELOPMENT FUND



المركز السعودي للتحكيم التجاري  
Saudi Center for Commercial Arbitration



GLOBAL STANDARD FOR KM CERTIFICATION & TRAINING



CI Arb  
evolving to resolve



سلطنة عُمان  
وزارة التعليم والتعلم



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## CMI Partners and Achievements



**During a working discussion seminar entitled "Innovation in the Judicial Work" for the heads of the Federal Courts of the United Arab Emirates, Ajman – November 25, 2015**

# Photo Album of Partnerships and Achievements



**At the conclusion of the first partners' forum held under the title "Partners of Excellence" with the leaders of the "Weapons and Explosives Training Institute", Abu Dhabi Police, June 24, 2014**



**At the conclusion of the Proactive Excellence Program for police operation managers in Abu Dhabi, November 18, 2015**

# Photo Album of Partnerships and Achievements



**HE Major General Khalifa Hareb Al Khaili, Assistant Undersecretary for Nationality, Residency and Ports Affairs at the Ministry of Interior, honoring "CMI" Group, at the conclusion of the "Innovation Management: The Key to Sustainable Leadership", Abu Dhabi – November 23, 2015**



**At the conclusion of the Corporate Excellence Course for the Police Academy leaders, Abu Dhabi, May 7, 2015**

# Photo Album of Partnerships and Achievements



**During the workshop "Innovation Management: The Key to Sustainable Leadership" for Nationality, Residency and Ports Affairs - Ministry of Interior, Abu Dhabi, November 23, 2015**



**At the conclusion of the workshop of the “Experimental Assessment Skills” of traffic leaders in "7 Star Traffic" program, the Traffic and Patrols Department, Al Ain, November 2014**



**At the conclusion of the "Journey of Excellence" course at the General Secretariat of the Cooperation Council for the Arab States of the Gulf (Group 10) Riyadh - during the period from January 27 to 28, 2016**

# Photo Album of Partnerships and Achievements



**At the conclusion of a training course in “Corporate Excellence for the Leaders” of the Municipality of the Holy Capital – Mecca - December 3, 2014**



Certificate of Acknowledgment and Appreciation  
from the General Directorate of Residency and  
Foreigners Affairs Abu Dhabi - July 2016

Certificate of Acknowledgment and Appreciation from  
the Department of Citizenship, Residency and Ports,  
Ministry of Interior, UAE, June 2016





**Certificate of Appreciation from the General Command of Abu Dhabi Police GHQ as an ideal partner of excellence - December 2012**



**Certificate of Appreciation from Abu Dhabi Police GHQ for the best representative of Abu Dhabi service providers, November 2011**



Certificate of Appreciation from the Abu Dhabi Department of Economic Development - January 2010



Certificate of Appreciation from the Department of Economic Development for providing support services and corporate development, Abu Dhabi - April 2013

# Photo Album of Partnerships and Achievements



Certificate of Acknowledgment and Appreciation from the Continuing Education Center of the United Arab Emirates University, Abu Dhabi, November 2017



Certificate of Acknowledgment and Appreciation from the Continuing Education Center of the United Arab Emirates University, Abu Dhabi, September 2017

# Photo Album of Partnerships and Achievements



Certificate of Appreciation from Abu Dhabi Police in the Commander-in-Chief Excellence Award 2019 Abu Dhabi, September 2019



Certificate of Appreciation from the Ministry of Education for a coursework on the Evaluation and Classification of Private Schools, Muscat, October 2018



Certificate of Appreciation from the Federal Authority for Identity and Citizenship, Abu Dhabi, December 2019



Certificate of Appreciation from the Federal Authority for Identity and Citizenship, Abu Dhabi, December 2019

# Thank You

ماسترز انترناشيونال للاستشارات  
CONSULTANCY MASTERS INTERNATIONAL

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